

The Ferndale Flat

Dear Guests

We need your full co-operation, please, to ensure as safe an environment as possible, both for our guests and for ourselves, whilst the corona virus is still at large.

Guests are asked to:

- Sanitise hands every time you enter the Flat
- Leave outdoor footwear in the hall
- Leave outdoor clothing in the hall
- Not to invite any visitors to the Flat
- Wash up pans, cooking utensils, crockery, cutlery and glasses very carefully, in very hot water

On leaving, please:

- Strip the bed, including the mattress protector, pillow protectors and duvet protector and place all the bed linen in the green bag (The bag is in the wardrobe)
- Place the kitchen towels, oven gloves and apron in the green bag
- Place towels from the bathroom in the green bag
- Leave all roof, bathroom and hall windows open to ventilate the flat

Between guests we will:

*Unless there is at least 72 hours between guests to allow any virus to disperse.

- Exchange the crockery and cutlery for a quarantined set*
- Exchange the loose cushions for a quarantined set*
- Exchange the baskets of books, games and leaflets for a quarantined set*
- Exchange the local maps for a quarantined set*
- Sanitise all surfaces, switches, remote controls, door handles etc
- Steam-treat seat cushions and curtains
- As usual, clean, Hoover and polish and make the bed!

Do tell us if you can suggest any other steps for us to take to keep us all safe.

Best wishes

Wendy Brogden